

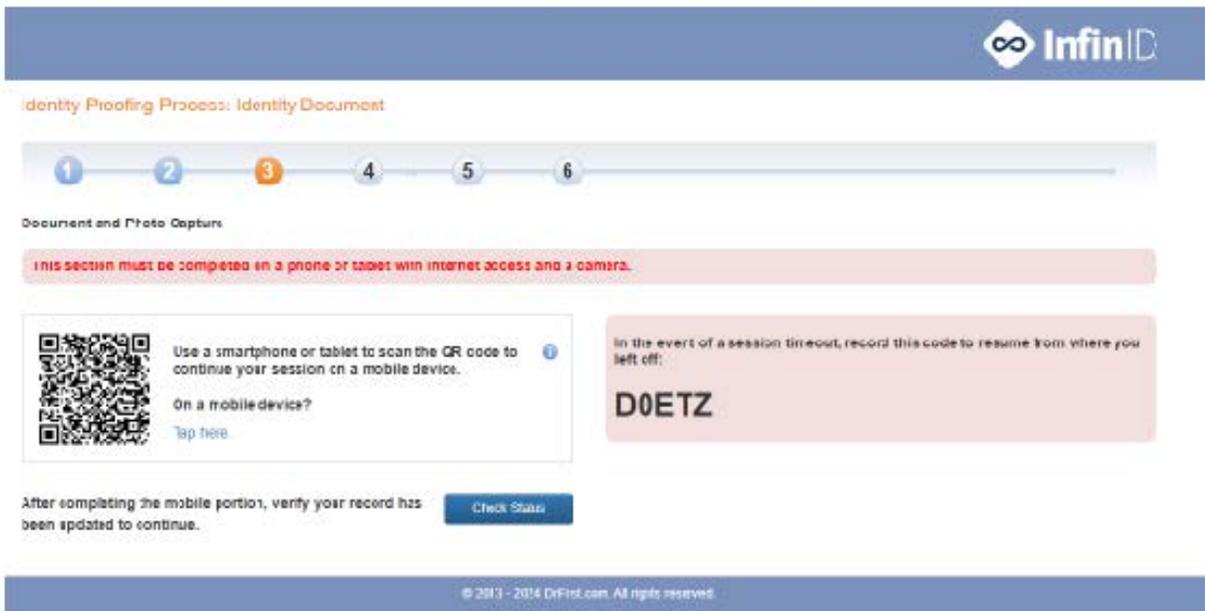
New Requirements for Rx Identity Proofing

As of 2/28/24, there are new requirements for Rx Identity Proofing for prescribing providers for non-controlled and controlled substances (EPCS) providers.

Surescripts, the clearinghouse used for our medication portal in Sevocity, has new requirements and procedures for identity proofing beginning 2/28/24. This new process involves providers going through the identity-proofing requirements for the ability to prescribe an Rx from the Sevocity medication portal for both controlled substances and regular prescriptions.

Customers will be led through a two-part identity proofing process where they will be asked to download a QR code to complete the vetting process. You may download the QR Code and complete the vetting process instructions using a computer or cell phone. You will be asked to take a picture of yourself (a selfie) and photos of the front and back of your government-issued identification cards to help facilitate the identity-proofing process, providing demographic information, and completing knowledge-based questions.

Example of QR Code below:



The screenshot shows the InfinID identity proofing process. At the top, there is a blue header with the InfinID logo. Below the header, the text "Identity Proofing Process: Identity Document" is displayed. A progress bar with six numbered steps is shown, with step 3 highlighted in orange. Below the progress bar, the text "Document and Photo Capture" is displayed. A red warning box states: "THIS SECTION MUST BE COMPLETED IN A PHONE OR TABLET WITH INTERNET ACCESS AND A CAMERA." Below this, there is a QR code and instructions: "Use a smartphone or tablet to scan the QR code to continue your session on a mobile device." Below the QR code, there is a link "On a mobile device? Tap here". To the right of the QR code, there is a red box with the text "In the event of a session timeout, record this code to resume from where you left off:" and the code "D0ETZ". Below the QR code and instructions, there is a blue button labeled "Check Status". At the bottom of the screenshot, there is a blue footer with the text "© 2013 - 2014 DrFirst.com. All rights reserved."

Our Sevocity Support and Implementation team will guide Sevocity providers through this new identity-proofing process. Please get in touch with Support@sevocity.com if you have any initial questions about this new requirement.