

## PCMH 2017 Prevalidation Letter of Credit Approval

June 1, 2017



Valérae Mercury  
Media Resources Developer & Compliance Specialist  
Sevocity, a Division of Conceptual Mindworks, Inc.  
9830 Colonnade Blvd. Ste 377  
San Antonio, TX 78230

Re: Sevocity V11.5

Dear Ms. Mercury;

This letter serves as an acknowledgement of Sevocity V11.5 Solutions achievement of PCMH 2017 Prevalidation for the following solutions:

- Sevocity v. 11.5

As of the Prevalidation date: 06/01/2017, practices utilizing the solutions identified above may benefit from reduced documentation for criteria designated as “partially met criteria” and have criteria designated as “fully met criteria” marked as “met” in full by the vendor solution.

Prevalidated solutions are listed in the Prevalidation vendor directory at [www.ncqa.org/programs/recognition/prevalidation-program/vendor-list](http://www.ncqa.org/programs/recognition/prevalidation-program/vendor-list). As of the Prevalidation date, the below information will be listed for practices seeking product-related information. It is the vendor’s responsibility to provide NCQA with up-to-date contact information.

- **Vendor website:** [www.sevocity.com](http://www.sevocity.com)
- **Vendor email:** [support@sevocity.com](mailto:support@sevocity.com)

Included in this letter is a **Transfer Credit Summary**, which lists Fully Met Criteria, Partially Met Criteria and Practice Support Criteria awarded to the above listed solution(s). It is the vendor’s responsibility to provide client practices with a copy of this **Letter of Credit Approval** and a **Letter of Product Implementation**. Vendors should adhere to the guidelines outlined in the Prevalidation Policies and Procedures when drafting implementation letters for client practices.

To receive transfer credit from a prevalidated vendor, eligible practices must follow the instructions outlined in the **Prevalidation Step-by-Step Guide for Client Practices**. Practices interested in receiving a Letter of Credit Approval for any prevalidated solution must contact the vendor directly for this information.

## PCMH 2017 Letter of Credit Approval/ Transfer Credit Summary

Sincerely,



Brett Kay  
Assistant Vice President, Recognition Operations

Solution Fully Meets 3 Core Criteria					
TC	KM	AC	CM	CC	QI
	KM, Criteria 20	AC, Criteria 10		CC, Criteria 1	

Solution Fully Meets 2 Elective Criteria – 3 Credits					
TC	KM	AC	CM	CC	QI
		AC, Criteria 7 (1 credit)			
		AC, Criteria 12 (2 credits)			

Partially Meets 0 Core Criteria					
TC	KM	AC	CM	CC	QI

Partially Meets 1 Elective Criteria – 1 Credit					
TC	KM	AC	CM	CC	QI
				CC, Criteria 21 (1 credit)	

Solution Receives Practice Support Designation for 9 Core Criteria.					
TC	KM	AC	CM	CC	QI
	KM, Criteria 1	AC, Criteria 4	CM, Criteria 1	CC, Criteria 4	QI, Criteria 1
	KM, Criteria 9				
	KM, Criteria 10				
	KM, Criteria 12				
	KM, Criteria 14				

## PCMH 2017 Letter of Credit Approval/ Transfer Credit Summary

Solution Receives Practice Support Designation for 3 Elective Criteria – 3 Credits					
TC	KM	AC	CM	CC	QI
	KM, Criteria 26 (1 credit)	AC, Criteria 8 (1 credit)		CC, Criteria 21 (1 credit)	

### Prevalidation Step-by-Step Guide For Client Practices

Practices that want to use transfer credit from a vendor should do the following:

**Step 1:** Obtain a *Letter of Product Implementation*\* from your vendor, indicating which prevalidated tool(s)/modules approved for transfer credit have been implemented at the practice. Along with the implementation letter, you may should receive the vendor's *Prevalidation Letter of Credit Approval*\*\*

**Step 2:** Log-In to QPASS and complete the following steps:

- Click "My Evaluations"
- Hover over Action and select "Organization Dashboard"
- Select "Transfer Credits" button
- On the "Select Program" screen, pick "Vendor"
- Select the applicable practice site(s)
- Using the evidence component, upload the *Letter of Product Implementation*
- Click the "Submit for Review" button

**Step 3:** Receive approval from your NCQA Representative. Once your transfer credit is approved, all eligible criteria with transfer credit will be marked as "met."

\* The *Letter of Product Implementation* is drafted by the vendor on their organization's company letterhead and will include dates of implementation. All tools/modules with indicated version must be in place a minimum of 3 months prior to submission of the Survey Tool to NCQA for review.

\*\*The *Prevalidation Letter of Credit Approval* is provided to a vendor by NCQA upon the vendor achieving Prevalidation for applicable solutions. This document shows a listing of Fully Met Criteria, Partially Met Criteria and Practice Support Criteria, along with the date the solution was prevalidated.

# PCMH 2017 Letter of Credit Approval/ Transfer Credit Summary

## Prevalidation Overview for Client Practices

The NCQA Prevalidation program evaluates electronic health record (EHR) systems, advanced registries, population health management tools and other related technology solutions to identify alignment with recognition program requirements. NCQA prevalidated health IT solutions have successfully demonstrated that their technology solution has functionality that supports or meets one or more factor-level requirements in the PCMH standards.

Evaluation can result in approved transfer credit for criteria where a vendor solution fully or partially meets criteria. These designations are transferable to eligible client practices submitting for recognition. Practice support functionality is also awarded for applicable criteria to acknowledge the alignment of the vendor solution in meeting the needs of a PCMH practice. Practices that use NCQA prevalidated health IT solutions will benefit from easier document preparation, and reduced administrative effort associated with meeting program requirements.

### **Fully Meets Criteria**

A Health IT solution must demonstrate it fully meets all required functionality and provides all required evidence specified by the criteria to receive this designation. Practices are fully excused from criteria met with “full credit” by a vendor solution and do not have to do any documentation for these requirements.

### **Partially Meets Criteria**

A Health IT solution must demonstrate it fully meets one or more evidence components of the criteria to receive this designation. Practices are excused from providing a specific piece of evidence for vendor criteria designated as “partial credit.” A vendor receives a “partial credit” designation when a Health IT solution demonstrates it provides some of the required evidence components specified by a criteria-level requirement.

### **Practice Support**

When a Health IT solution demonstrates aligned functionality that significantly supports a practice in meeting NCQA criteria-level requirements, it receives a “practice support” designation for these criteria. Examples of when this designation may be awarded include (but are not limited to) the following: the Health IT solution provides “pre-packaged” reports designed to meet the needs of a PCMH practice, the Health IT solution provides a tool the practice can use to implement certain activities outlined in the PCMH Standards, the Health IT solution provides the necessary structured data fields a practice needs in order to implement certain activities outlined in the PCMH Standards, etc.